

How often do I apply?

Your TCC benefit letter will tell you when your TCC will end. You must reapply for TCC benefits during the last month of your eligibility in order for your services to continue with no break in service.

To reapply, contact your FSD Eligibility Specialist thirty (30) days before the end date on your letter. As long as your family's income is under the TCC income limit and you continue to meet all other eligibility factors, you may be eligible for TCC benefits. If you do not reapply by your end date, you may lose eligibility for TCC benefits.



What are my hearing rights?

You may request a hearing in person, by mail or by phone if you have applied for, or are receiving Child Care Assistance and:

- The county office takes your application and decides you are ineligible, but you believe you are eligible;
- You believe your sliding fee or benefit amount is wrong; or

- You disagree with an action taken on your Child Care case.

You have ninety (90) days from the date of action to request a hearing.

When you disagree with any action taken or that may be taken by the county office that directly affects you, you may arrange a conference with your FSD Eligibility Specialist and his/her supervisor to help resolve any misunderstandings. This neither takes the place of, nor prevents a state hearing. Note: Co-payments are not grounds for an Administrative Hearing.

We hope this information is helpful to you. Please call your local Family Support Division office if you have additional questions.

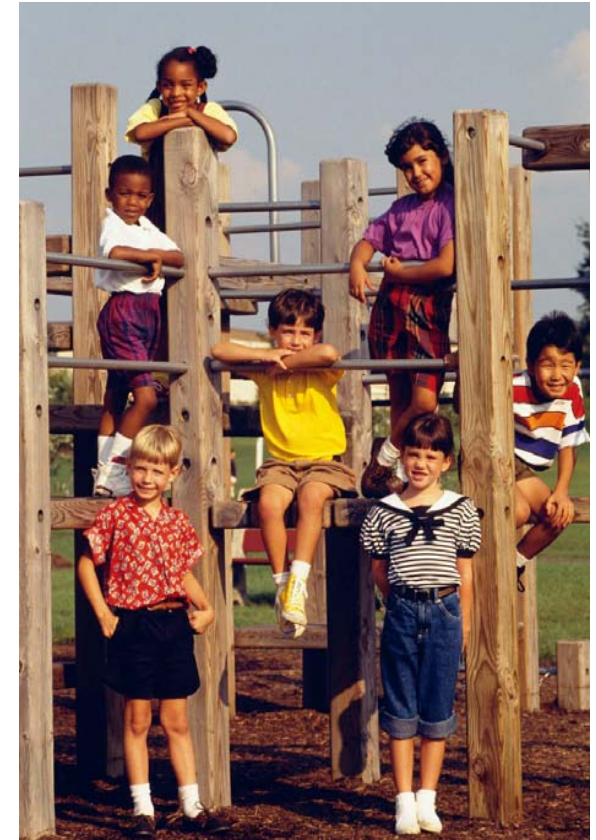


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Information for Families about Transitional Child Care Benefits

What are Transitional Child Care Benefits?

Transitional Child Care (TCC) provides benefits to families whose income exceeds the regular Child Care Assistance income limit. The TCC benefit is 75% of the regular child care benefits.

Can I receive Transitional Child Care Benefits?

Yes, if you currently receive the regular Child Care Assistance benefit, and you have a change in income or household. TCC income limits are based on family size and monthly income. To view TCC income guidelines visit our website at: www.dss.mo.gov/cd/childcare.

How will I know if I qualify for Transitional Child Care Benefits?

When you report a change to your Family Support Division (FSD) Eligibility Specialist that causes your income to go over the regular Child Care Assistance income limit, you will receive a letter. The letter will tell you that your regular Child Care Assistance will change to TCC benefits. Your letter also will state the BENEFIT amount that the state will pay for each day your child is in care and your sliding fee. You must pay the sliding fee to your provider in order to remain eligible for child care assistance.



How much will TCC assist with Child Care Payments?

TCC pays 75% of the regular state maximum child care rate, minus your sliding fee. Daily sliding fees for TCC eligible families are:

- \$5.00 per full time day;
- \$3.25 per half time day and;
- \$2.25 per part time day of care.

The 75% benefit depends on several factors:

- the area in which you live;
- the age of your child;



- The time of day that care is provided;
- the type of child care provider you choose and;
- your provider's eligibility for rate enhancements.

The sliding fees do not apply if your child has designated special needs. For details on child care benefits for children with special needs contact your FSD Eligibility Specialist.

What do I need to tell my Eligibility Specialist?

It is important to let your FSD Eligibility Specialist know when:

- Your income changes because you change jobs, receive a raise, lose your job, or you have a change in other income, such as child support;
- Your work, school or training schedule changes;
- You change child care providers;
- You move or have a change in the number of people living in your home.

